

GGI WORLD CONFERENCE ONLINE
WEDNESDAY, 04 NOVEMBER 2020
16:00 PM CET (CENTRAL EUROPEAN TIME)



Our annual World Conference in Montréal may be cancelled ... but let's still take the opportunity to connect with one another online.

[REGISTER NOW](#)

This online event is open to ALL GGI members. Please check within the internal area of www.ggi.com for the link to register or simply click on the button above. We use Zoom for our meetings. Once you register, the meeting ID and password will be sent to you.

*If you are unable to register, it might mean that we do not have you in our database. Please email [Anita Szoeki](mailto:Anita.Szoeki@ggi.com) (szoeke@ggi.com) so that we can add you to the invitee list.

We kindly thank our sponsors:

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DELEGATE PROGRAMME

*This is only a draft. GGI reserves the right to change the times and any part of the programme at any time up to the Conference.

16:00 – 16:15	Official Conference Opening & Presidential Welcome	Claudio G. Cocca
16:15 – 17:00	<p>Keynote Speech “Professional Services: Addressing the Future”</p> <p><i>“The greatest ability in business is to get along with others and influence their actions.”</i> John Hancock</p> <p>Professionals in accounting firms, law firms and consulting firms are facing many challenges. Clients require particular attention in complex times, but also colleagues and staff need to be guided and assisted according to the limited possibilities of the new normal. With this in view, Emotional Intelligence has always been critical in Professional Services - see the Openside Group’s special report https://www.openside.group/emotional-intelligence-in-professional-services/. However, now that most of us are having to conduct most of our business in the ‘virtual’ world, understanding ourselves, others, and our impact upon others, is even more critical. In this keynote address William Johnson will explore the central elements of Emotional Intelligence and how they can be developed, and will conclude with a brief introduction to micro expressions and how to read them. This keynote speech will help professionals to better address the current, and the future, when it comes to interpersonal interaction.</p>	William Johnson

17:00 – 17:20	Presentation of GGI Member Firms of the Year 2020 Awards	Michael Reiss von Filski & Claudio G. Cocca
17:20 – 17:30	GGI Update & Closing Remarks	Michael Reiss von Filski
17:30 – 18:30	<p>Networking with GGI and ExCom members</p> <p>ROOM 1: Claudio G. Cocca, Brian Marita, David Neste, Paul Simmons, Niko Brosnihan</p> <p>ROOM 2: Michael Reiss von Filski, Dr Miguel Mantelli, Dr Francesca Baldi, Marco Izzo</p> <p>ROOM 3: Peter Kaeser, Randall Leff, Cornelia Van Heerden, Linda Soriton</p> <p>ROOM 4: Dr Hubert Tramposch, Ulrich Gehrke, Anita Szoeka</p>	

KEYNOTE SPEAKER

William Johnson



William Johnson has been advising professional services firms on aligning behaviours with strategy for over 25 years. His interest in learning theories and applications began when he was commissioned in the Fleet Air Arm of the Royal Navy, where after front line service he became involved in aircrew training. On leaving the Royal Navy he trained as an organisational psychologist and completed an MBA before joining a boutique strategy firm specialising in aligning strategy, structure and behaviours.

In 1990 William began training consultants in IBM in basic consultancy skills and behaviours and his clients now include some of the world's leading consulting and professional services firms and also global organisations (including telecoms, FMCG, technology and pharmaceutical companies) looking to adopt the best practices and behaviours from the world of professional services.

William is a Chartered Occupational Psychologist and an Associate Fellow of the British Psychological Society, with an MA in Psychology from The Queen's College Oxford, an MBA from Warwick Business School, and he is a graduate of Harvard's 'Leading Professional Service Firms' programme.

To balance his business life William enjoys squash, snowboarding and using the saxophone as a crowd dispersal tool.